



Paramount Machinery Inc.

10-5250, Solar Drive
Mississauga, Ontario, L4W 0G4

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Service Report : 1

Customer Id	: 13	Report Date	: 30-12-2021
Customer	: Robert	Machine Mode	: Sonu Machine
PO Number	: AWD2221321	Serial No	: Hello World
Address	965, Syscon Road : Burlington L7L 5S3	Service Status	: Confirmed

Service Details

- Foghorn sound when rotating turret
- Positions ok and no oscillation present
- Checked and cleaned connections to motor ok
- customer will continue to run as noise only when turret moves and has jobs that no turret movement necessary
- Will look into getting replacement motor and return

Service Summary

#	Technician	Init	Time In	Time Out	Hours	Travel
1	Sonu Singh	Sonu World	26-02-2022 12:00 AM	26-02-2022 12:00 AM	00:00	1
2	Kedar Sawant	Mahendra World	26-02-2022 12:00 AM	26-02-2022 12:00 AM	00:00	0.5
3	Abhishek Dhapare	Mahendra World	24-02-2022 09:00 AM	24-02-2022 11:00 AM	02:00	2
4	Virendra Kenjale	Mahendra Choudhary	17-02-2022 06:00 AM	17-02-2022 08:00 AM	02:00	7.5
5	Nikhil Waghchaude	Mahendra Choudhary	09-02-2022 10:00 AM	09-02-2022 11:30 AM	01:30	12
6	Abhishek Dhapare	Hello World	09-02-2022 10:00 AM	09-02-2022 03:05 PM	05:05	5.5
7	Tejas Sawant	Hello World	01-02-2022 07:00 AM	01-02-2022 09:00 AM	02:00	2
Total Hrs:					12:0	12:0
Warranty:						No
Installation:						No
Charge:						Yes
PO #:						

Service Charge Policy

1. Labour Charges

- A. A flat rate to cover travel charges, based on location, will be invoiced for every visit.
- B. **Labour charges** are based on all time a service technician spends in the repair of machine as indicated on the report (rounded to the nearest half hour).
- C. Any call requiring air travel will have travel hours billed from time of departure to time of arrival at customer location.

Minimum Charge: 1 hour labour

Labour Rates: \$160/hour

Weekday After 6pm: Time and a half of standard labour rate

Weekend: Double Time of standard labour rate

2. Transportation Expenses

- A. **Air-fare** will be charged at face value of ticket.
- B. **All transportation charges** will be pro-rated when possible.

3. Car Expenses

In the event that a car must be rented, charges will be invoiced at face value of rental contract. 4. Living Expenses In the event that the service technician must spend a night in a hotel/motel, the charges for the lodging and meals will be invoiced at a rate of \$250 per day.

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5. Parts

- A. **All parts supplied by Paramount Machinery and used in the repair** and/or maintenance of a machine will be invoiced at current pricing.
- B. **All parts provided by Paramount Machinery remain the property of PMI** until fully paid for. PMI retains security interest in all parts sold.
- C. **Part warranties** are limited to that provided by our suppliers and liability is strictly limited to the value of the replacement part

6. Terms & Conditions

- A. **30-day warranty on labour** is limited to the actual repair completed. Ongoing or intermittent problems are not covered.
- B. **All charges** are subject to change without notice.
- C. **Invoice** is due upon receipt

Customer Signature:



PRINTED NAME:
Darlene Beaton

DATE SIGNED:
2022/01/10